



SHIPPING GUIDELINES:

Shipment and Delivery. All customer orders are shipped "Curb Side" delivery and depending on size and weight assistance may be required to help carry your order in to your home. Unless expressly agreed to by the parties in writing, Worthy's Run Furniture will select the method of shipment, and the carrier for, the Goods. Please Note orders only ship on business days. WRF ships via Common Freight Carriers and although a quoted transit time may be given, we do not warrant actual ship times as they vary by carrier and region. At time of shipment we will provide you with the specific Shipping/Tracking information for your order, as your order nears its final destination a phone call from the Carrier to schedule your delivery date and time will be made. **The freight service is Curbside, meaning that the driver will unload at your curb, but does not delivery inside your home. For this very reason we recommend assistance with transporting your piece(s) from the truck to your home.** White glove delivery is available, contact us for additional information and pricing. Please Note Delivery dates are estimates and are subject to change.

Production Lead times; we strive to maintain an average PRODUCTION lead time of approximately 6-8 weeks although there are times where this may be shorter or longer, please inquire at time of order to obtain a current production build time for your order. Additionally, custom order(s) may require extra time, inquire at time of order to determine your actual ORDER'S production lead time.

Late Delivery. **All production lead times stated and/or written are an approximate and quoted in good faith, but an estimate only.** Worthy's Run Furniture is a small woodworking shop and seasonal increases in orders may increase production lead times. Worthy's Run Furniture utilizes third party freight companies to ship our customer orders and as such has no control over late deliveries cause by longer than quoted transit times.

INSPECTION:

Receiving Your Freight Shipment. **IMPORTANT;** If upon delivery you see Visible Damage to the Packaging and/or Furniture Refuse the Shipment, do not Sign any Documentation or take DELIVERY of your furniture. Please make sure you have help to bring your order inside. Your Freight shipment will be secured on a pallet, and packaged in protective materials and packaging, and high-grade straps to help prevent damage during transit. The shipment will arrive on a semi-truck. **Be sure to inspect the outside of the order for damage. If it looks damaged please call us immediately at 240-707-6986.** When you sign the driver's delivery receipt, you are acknowledging receipt of all products in good order.

Buyer shall inspect the Goods upon delivery and notify Worthy's Run Furniture within 3 days of receipt ("Inspection Period") if any Goods are damaged or incomplete. Buyer will be deemed to have accepted the Goods unless Buyer notifies Worthy's Run Furniture in writing/email of any damaged or incomplete.

Goods during the Inspection Period and furnishes such written evidence or other documentation as required by Worthy's Run Furniture. If Buyer timely notifies us of any damaged or incomplete Goods, we will work to fix or replace such Goods at no cost to you.

White Glove Delivery:

White glove delivery and shipping typically ranges from 30 - 70% more than standard curbside freight shipping. For "White Glove" delivery, the carrier will only bring it inside your apartment, un-package it for you and remove the shipping materials and crate. This needs to be set up in advance.